

Duke Energy Customer Resource Center (CRC)  
3201 International Airport Dr. suite 100  
Charlotte, NC 28208

**\* Warn anybody that Mapquests or Yahoo-maps the location that Paul Brown Blvd. is actually West Blvd.**

**From I-85 North- Take exit 33 and bear right onto Billy Graham Parkway**  
**From I-85 South- Take exit 33 and turn left off the exit ramp onto Billy Graham Parkway**

Follow Billy Graham to West Boulevard. Turn right onto West Boulevard. Turn right onto West Boulevard and go approx. one mile to the intersection of Yorkmont Rd. Continue through the intersection. International Airport Drive is on the left. Turn left onto International Airport Drive. The CRC is located in the third building on the right.

**From 485 East**

Follow 485 until the Fort Mill exit/ Exit 4. Take a right at the Fort Mill exit. Don't stay in the far right lane because it will end after the stoplight. Go through the stop light. Continue straight. You will pass a church and a cemetery. Take a right turn at Byrum. Drive down Byrum for approx. 2 miles (1 or 2 minutes). The third turn is International Airport Drive. Turn on International Airport drive. The second set of buildings on the left are Duke Energy Buildings. Suite 100 is the Customer Resource Center.

**From Charlotte-Douglas Airport**

Head South for 2 miles (8 minutes). Take a slight left at RC Josh Birmingham Parkway. Take the Billy Graham Pkwy South ramp to I-77. Turn right at West Blvd. Turn Left at International Airport Drive. The Customer Resource Center is the third building on the right.